Gabriel Registrar is an accredited certification body which provides International Organization for Standardization (ISO) management system certification and other management standards to organisations globally. We also provide a variety of inspection services to clients throughout the Globe.

We at GR with our experienced assessors provide you with certification which provides value for your management system. Many clients around the world have greatly benefited through our exemplary service. When you choose GR as your certification partner you stand to gain monetarily in your business by our straightforward assessment.

The overall aim of certification is to give confidence to all parties that a management system fulfils specified requirements. The value of certification is the degree of public confidence and trust that is established by an Impartial and competent assessment by a third party.
SERVICES

YOUR SINGLE SOURCE FOR MANAGEMENT SYSTEM AUDITING & CERTIFICATION

Services by Industry
› Energy & Environment
› Cosmetics
› Food Safety
› IT Service and Information Security
› Health Care
› Hospital
› Medical
…and any other industry

Auditing & Certification
› Quality - ISO 9001, ISO/TS29001, ISO 13485
› Environment & Energy - ISO 14001, ISO 50001
› Health & Safety - OHSAS 18001
› Green and Clean Hospital - GCHM
› Human Health Care - HHCM
› Business Continuity – ISO 22301
› Asset Management – ISO 55001
› Food Safety – ISO 22000, FSSC 22000, HACCP
› IT Service & Info Security – ISO 20000-1, ISO 27001
› Road Safety – ISO 39001
› Anti Bribery– ISO 37001
› Second-party / Supplier Auditing
› Training
…and a variety of regional and national certifications
What is ISO?

ISO, the International Organization for Standardization, develops International Standards in an open, impartial and consensus-based process.

At Gabriel Registrar, we have a broad portfolio of International Standards covering all aspects of business and technology.

Not sure which to choose?

Our Website – www.gabrielregistrar.com – will provide all the information you need to help you select the right standard for your business.

ISO standards...

1. Help you improve the quality of your goods and services

2. Help you drive growth, cut costs and increase profits

3. Give your business a competitive edge

4. Open up export markets for your goods and services

5. Open doors to new customers and strengthen your existing business

6. Help you compete with bigger enterprises

7. Enhance your credibility and secure customer confidence

8. Sharpen your business processes and increase efficiency

9. Strengthen your marketing pitch

10. Help you comply with regulations
OUR CLIENTELE

Government & Semi Government Sector
- Dubai Municipality
- Dubai Health Authority
- Mai Dubai
- Dubai World Trade Centre
- Nakheel
- TECOM Group
- Government of Sharjah
- ADIB

Hospital & Health Sector
- Al Aliaa Poly Clinic
- UniCare Medical Centre
- 2020 Health
- Axios
- Capital Health Screening Centre
- Synergy Integrated Medical Centre

Construction Sector
- UNEC
- Eastern International L.L.C.
- Sustainable Builders
- FläktGroup
- Bhatia

IT Sector
- SICURO
- Musafir.com
- Investera
- Loyica
- Mercans
- Saa.l

..and many more
OUR CLIENTELE

Engineering & Other Sector

..and many more
Government Projects Handled
Government Projects

Dubai Municipality

- ISO 20121:2012

Dubai Health Authority (DHA)

- ISO 9001:2015
- ISO 14001:2015
- OHSAS 18001:2007
- ISO 10002:2014
- ISO 10001:2007
- ISO 26000:2010
- ISO/IEC 27001:2013
- Green and Clean Standard (HCO’S)
- National and International Requirements for Healthcare Organization and Practitioner Essentials (NR-HOPE®)

Dubai World Trade Centre L.L.C

Events & Exhibition Stand Production Workshop (DXB Live)

- ISO 9001:2015
- ISO 14001:2015
- OHSAS 18001:2007

Dubai World Trade Centre L.L.C (DXB Live)

- ISO 20121:2012 (ESMS)

Public Prosecution

Ras Al Khaimah

- ISO 9001:2015
- ISO 10002:2014
- ISO 10004:2012
Government of Fujairah, Department of Housing

- CEN/TS 16555-1:2013

Department of Housing, Government of Sharjah

- CEN/TS 16555-1:2013

Government of Fujairah Finance Department

- ISO 9001:2015
- ISO/IEC 27001:2013

National Records & Archives Authority

- ISO 9001:2008
- OHSAS 18001:2007

Nakheel PJSC - Nakheel IT

- ISO/IEC 27001:2013

Fujairah Foundation for Regions Development Fujairah Govt.

- ISO 26000:2010

Abu Dhabi Islamic Bank

- ISO 9001:2015
- ISO 45001:2018
Audit Processes
The applications once segregated shall be taken for review by the application reviewer. The review is performed to verify if GR can meet all requirements of the certification process and enable GR to establish the audit schedule. This review shall draw the following information but not limited to;

1. Contact details of client organization (address, contact person name etc.)
2. Scope of certification desired and how the organization wishes it to appear on the certificate (NOTE: minimal changes to the scope will be allowed after the contract has been finalized)
3. EA code(s) – EA codes are very important. They are used to identify and analyse the competence of GR certification personnel.
4. Description of premises of facility, number of employees, number of work shifts, current projects, yards, their dimensions, outsourced activities
5. Status of existing quality or other management system.
6. Language spoken, if the native language of the client is other than English, GR shall identify a suitable expert.
7. Number of sites, to enable GR to decide on sampling.
8. Total employees at each site and
9. Shift details at each site.
10. Details of Processes, aspects & impacts, risks, hazards and any other information necessary to identify the audit risk category and man days.
Objectives of Assessment

Stage 1

1) Review the client's management system documented information;
2) Evaluate the client’s site-specific conditions and to undertake discussions with the client's personnel to determine the preparedness for stage 2;
3) Review the client's status and understanding regarding requirements of the standard, with respect to the identification of key performance or significant aspects, processes, objectives and operation of the management system;
4) Obtain necessary information regarding the scope of the management system, including: The client's site(s); Processes and equipment used; Levels of controls established (particularly in case of multisite clients); Applicable statutory and regulatory requirements;
5) Review the allocation of resources for stage 2 and agree the details of stage 2 with the client;
6) Provide a focus for planning stage 2 by gaining a sufficient understanding of the client's management system and site operations in the context of the management system standard or other normative document;
7) Evaluate if the internal audits and management reviews are being planned and performed, and that the level of implementation of the management system substantiates that the client is ready for stage 2.
Stage 2

The objective of the stage 2 audit is to evaluate the implementation, including effectiveness, of the client's management system(s).

The stage 2 audit shall confirm that the organization has effectively implemented the management system(s) and shall evaluate the ability of the management system(s) to meet the applicable statutory, regulatory and contractual requirements and to achieve organization's policies and objectives.

The stage 2 audit shall cover the audit of the following:
1) Information and evidence about conformity to all requirements of the applicable management system standard or other normative document;
2) Performance monitoring, measuring, reporting and reviewing against key performance objectives and targets (consistent with the expectations in the applicable management system standard or other normative document);
3) The client's management system and performance about legal compliance;
4) Operational control of the client's processes;
5) Internal auditing and management review;
6) Management responsibility for the client's policies
Audit Process

Objectives of Assessment

Surveillance Audit

Surveillance audit procedures shall be consistent with those concerning the certification audit of the client's Management System as described in the International Standard. The purpose of surveillance is to verify that the approved Management System continues to be implemented, to consider the implications of changes to that system initiated as a result of changes in the client's operation and to confirm continued compliance with certification requirements. Surveillance audit programmes shall cover at least:

1. The system maintenance elements such as risk assessment and control maintenance, internal Management System audit, management review and corrective action;
2. Communications from external parties as required by the Management System standard and other documents required for certification;
3. Changes to the documented system;
4. Areas subject to change;
5. Selected requirements of Management System;
6. Other selected areas as appropriate.

As a minimum, every surveillance by the certification body shall review the following:

1. The effectiveness of the Management System with regard to achieving the objectives of the client's policy;
2. The functioning of procedures for the periodic evaluation and review of compliance with relevant legislation and regulations;
3. Changes to the controls determined, and resulting changes to the applicable standards and procedures;
4. Implementation and effectiveness of controls according to the audit programme.

During surveillance audits, certification bodies shall check the records of appeals and complaints brought before the certification body and, where any nonconformity or failure to meet the requirements of certification is revealed, that the client has investigated its own Management System and procedures and taken appropriate corrective action. A surveillance report shall contain, in particular, information on clearing of nonconformities revealed previously and procedures and important changes from the previous audit.
Re-Certification Audit – (Renewal of the Certificate)

The objective of the Recertification audit is to evaluate the ongoing performances and its effectiveness of the client's management system(s).

Recertification audit shall confirm that the organization effective in maintaining the management system(s) and shall evaluate the continuing ability of the management system(s) to meet the applicable statutory, regulatory and contractual requirements and to achieve organization's policies and objectives.

a) The effectiveness of the management system in its entirety in the light of internal and external changes and its continued relevance and applicability to the scope of certification;
b) Demonstrated commitment to maintain the effectiveness and improvement of the management system to enhance overall performance;

The effectiveness of the management system about achieving the certified client's objectives and the intended results of the respective management system(s).
Certification Process
GR Certification Process

**APPLICATION SUBMISSION**
- APPLICATION REVIEW
  - ↓
  - CONTRACT REVIEW

**INITIAL ASSESSMENT [STAGE 1]**
- PLANNING
  - ↓
  - CONDUCTING ASSESSMENT
  - →
  - REPORT / FINDING
- CLOSING ALL FINDINGS
  - ↑

**INITIAL ASSESSMENT**
- PLANNING
  - ↓
  - CONDUCTING ASSESSMENT
  - ↓
  - REPORT / FINDINGS
  - ↓
  - RECEIVE PROPOSED CORRECTIVE ACTIONS
  - →
  - RECEIVE EVIDENCES FOR IMPLEMENTATION OF CORRECTIVE ACTIONS
  - ↓

**GRANTING CERTIFICATION**
- ↓
- SURVEILLANCE VISIT
  - AND /OR
  - SPECIAL AUDITS

**DECISION APPROVAL**
- ←

**TECHNICAL REVIEW**
- ←

**Re-Assessment after**
- 3 YEARS

Road map for certification completion
Accreditation
Our Accreditations

Emirates International Accreditation Centre (EIAC)

Our Middle East Operations is assessed and accredited by Emirates International Accreditation Centre (EIAC). This accreditation activity is to guarantee the impartiality and independency of accreditation decisions and in order to fulfill the relevant international requirements for achieving international recognition status of its services. EIAC accreditation is granted after detailed assessment of the competence of the Gabriel Registrar staff against technical and management system criteria.

EIAC accreditation is granted after detailed assessment of the competence of the CAB staff against defined technical and management system criteria. This assessment is conducted by EIAC permanent staff in association with external experts, referred to as Technical Assessors, being assessed as per the Technical Standards. External Technical Assessors can be found in the particular field of technology or industry; in CABs, manufacturing companies, universities, research centers and some governmental departments.

United Accreditation Foundation (UAF)

Gabriel Registrar is an internationally accredited certification body providing management certifications to the industry/professions in various fields. We are accredited by UAF (United Accreditation Foundation) USA -Full Member of IAF. Our professional approach helps industry in implementing their applicable management standards thereby achieving excellence & world class competitiveness.